

IndigoVOICE

IndigoVOICE is packed with amazing features, improves your image, saves you money and keeps you connected everywhere.

IndigoVOICE has solutions that small businesses need and big businesses take for granted, including features that cost extra on other systems. And unlike phone company services such as voicemail or call forwarding, you don't have to pay every month.

6 Reasons to Love the IndigoVOICE

Small investment, big features

IndigoVOICE solutions includes an amazing range of sophisticated, user-friendly options that give you complete call control. Hold, transfer and conference calls? Of course. Voicemail, auto attendants, music on hold, ring groups? Sure. But you also get advanced features like voicemail to e-mail, multi-lingual prompts, remote extensions and much more.

See the complete list of features.

Flexible and future-proof hybrid

IndigoVOICE solutions work with traditional and VoIP networks, so you choose how you want to connect. You can take advantage of VoIP service provider offerings, connect multiple locations over the Internet or fully integrate teleworkers, all without sacrificing your connection to the traditional telephone network. If you don't need VoIP yet, you don't pay for it, and you always have the option of adding it later without sacrificing your investment, because most IndigoVOICE solutions can be upgraded to include VoIP.

PBX or Key System?

Why choose? IndigoVOICE solutions works both ways! It's a full-fledged PBX, with all of the rich features and efficient, automatic line sharing that PBXs do. But if you're used to a key system and like to see which lines are in use right on your telephone, IndigoVOICE can do that too.

Phone freedom

There are phones available that are tailor-made for the system, and you get to choose between analog and IP. Go for the classic ease and simplicity of analog or the advanced features of IP phones. But, unlike most phone systems, the IndigoVOICE solution doesn't tie you down to proprietary telephones. IndigoVOICE works with any standard analog phone and selected IP phones.

External IP and remote extensions keep you connected

Your work doesn't stop at the office, and neither does the IndigoVOICE solution. Any phone, anywhere, can be a remote extension; cell phones, home phones, even phones in other offices. Calls can be seamlessly transferred and screened. Or plug a IP phone in anywhere as an external IP extension for complete extension functionality*. Your customers, employees, teleworkers and partners stay connected.

Grow your own way

From 2 to 64 users per location, there's an IndigoVOICE solution to fit every small business. Solutions come in different sizes with hybrid connections, so you choose your own mix of networks (traditional and/or VoIP) and phones (analog and/or IP). Each unit has capacity for 4 or 8 analog or IP extensions, and 8 or 12 IP extensions. Up to four units can be networked for a maximum capacity of 32 phone lines, 64 extensions and 32 VoIP trunks. Some units can even be upgraded. Start with what you need today, and add capacity as you grow.

Contact Us today

List of features

Auto Attendants

Greet callers with recorded messages that offer touchtone choices and connect callers to extensions. It's like having your own receptionist 24 hours a day. There are 9 levels of auto attendant, so you can offer multiple options for callers.

Voicemail

Built-in voicemail saves you paying monthly for phone company voicemail, and it's centralized, so you don't have to check different mailboxes for cell and office phones.

Remote Extensions

Any phone, anywhere, can be added as an extension of the system. Integrate mobile and teleworkers, stay connected anywhere, and give your customers a single number to contact you.

External IP Extensions*

Plug an IP phone into your network at home or any other location and it functions just like the extensions in the office. Great for teleworkers or for keeping connected to your business when you're at home.

Multiple Languages Hola. Bonjour. Hello.

Speaks fluent English, French or Spanish. You can let your customers select the language of their choice when the auto attendant answers, and the prompts at individual extensions can use different languages.

Expandable

From 1 to 64 users per location, the solution grows when you grow.

Phone Freedom

Works with proprietary phones, standard analog telephones and select IP phones. Get the phones you want or save money by using your existing phones.

Dial-By-Name Directory

Callers can select an extension by dialing the name of the person they want to reach.

Voicemail to E-mail

Receive e-mail notification of new voicemail, with or without the message attached as an audio file.

Music on Hold

Play music or custom-made announcements for callers on hold.

Call Cascade

If your extension is busy, not answered, screened, or on do not disturb, calls can ring a sequence of other extensions or ring groups. Call cascade can make several attempts to locate you before sending the caller to voicemail.

Ring Groups

Send calls to all local extensions in a department. Ring more than one extension simultaneously and use different ring patterns to identify types of calls.

Call Queue

If an extension or ring group is busy, the caller gets the option to leave a message, remain on hold, or return to the auto attendant. At your extension, you get notified of queued inbound calls.

Automatic Route Selection

Automatically send certain kinds of outgoing calls through specific phone lines. All long-distance calls, for example, can use a specific line or group of lines.

Toll Restriction

Prevent unauthorized long-distance calling from any local extension.

Call Detail Record Logging

Assign accounts to calls and track length of calls for billing of professional services.

Line Appearance

See which lines are available or in use, right on your IP handset. Customize which lines to view for each extension. Exclusively available with the proprietary IP phones.

Call Forward

Send calls to any other local or remote extension, to a ring group, or voice mailbox.

Auto Fax Detection

Automatically route faxes without wasting money on a dedicated fax line.

Call Conference

Connect up to 3 parties on one phone call.

Call Back/Call Bridge

Access your office long distance savings plan from anywhere around the world. Lets your long distance savings plan travel with you.

Mode Scheduling

Handle incoming calls differently at different times of the day, days of the week and on holidays. Can professionally handle calls during and after regular business hours.

Call Hold Transfer/Park

Hold calls. Transfer calls to local or remote extensions, ring groups, or voicemail.

Call Screening

Records a caller's name, then plays it to the recipient, who can accept or redirect the call.

Intercom

Place calls from one extension to another.

Call Pickup

Pick up calls from other extensions.

Distinctive Ring

You can have different kinds of calls handled in different ways. Supports telephone company distinctive ring features.

Public Announcement

Units can be connected to a PA system, or announcements can be made through the speakers of select telephones.

Remote Management and Support

Change or upgrade the configuration of the system remotely.

Software Upgrades

Upgrade your configuration software as new updates and features become available.

Get Started today

More IndigoVOICE Solutions

Call Recording

Record calls automatically. Thousands of recordings can be stored on hard disk with crystal-clear quality. All recordings include digital watermarks, time and security stamps. Search for calls quickly. Find recordings instantly. Search by time, date, caller-ID, numbers dialed. Find just the recordings you need, then email, copy, save, or edit them.. Sort and print call lists. Find the caller's street address via the internet.